

Cherrytree Hydrotherapy

TERMS AND CONDITIONS

- Dogs will not be treated without the prior authorisation of their veterinary surgeon.
- Owners must notify the centre if the vet advises treatment should be stopped or suspended.
- Individual sessions are to be paid on day of treatment.
- Session fee will be charged in full if an appointment is broken without 24 hours' notice.
- Dogs with contagious conditions such as ear, eye or skin infections will not be treated.
- Bitches in season will not be able to attend until season has finished. In exceptional circumstances they can attend on the last appointment of the day.
- The dog will be referred back to the vet if there is any cause for concern during the dog's treatment.
- Cherrytree reserves the right to refuse treatment to any dog.
- Owners are requested not to feed their dog for at least 3 hours prior to their appointment time.
- Owners are asked to ensure their dog has done its ablutions before arriving.
- A surcharge of £25.00 may be made if a dog defecates in the pool. If your dog is prone to incontinence, please make the last appointment of the day in which case the surcharge will not apply.
- All dogs must be kept on the lead inside and outside the centre until advised otherwise.
- If you have to bring your children, please make sure they are kept under supervision.
- You may get wet! Please wear suitable clothing and footwear.