

TERMS AND CONDITIONS

- **Dogs will not be treated without the prior authorisation of their veterinary surgeon.**
- **Owners must notify the centre if the vet advises treatment should be stopped or suspended.**
- **Individual sessions are to be paid on day of treatment. Discounted block bookings must be paid for in advance.**
- **Session fee will be charged in full if an appointment is broken without 24 hours notice.**
- **Dogs with contagious conditions such as ear, eye or skin infections will not be treated.**
- **Bitches in season will not be able to attend until season has finished. In exceptional circumstances they can attend on the last appointment of the day.**
- **Dogs will not be treated without an up to date vaccination record.**
- **The dog will be referred back to the vet if there is any cause for concern during the dogs treatment.**
- **Cherrytree reserves the right to refuse treatment to any dog.**
- **Owners are requested not to feed their dog for at least 3 hours prior to their appointment time.**
- **Owners are asked to ensure their dog has done its ablutions before arriving.**
- **A surcharge of £25.00 may be made if a dog defecates in the pool. If your dog is prone to incontinence please make the last appointment of the day in which case the surcharge will not apply.**
- **All dogs must be kept on the lead inside and outside the centre until advised otherwise.**
- **If you have to bring your children please make sure they are kept under supervision.**
- **You may get wet! Please wear suitable clothing and footwear.**